

**Lisa Ragan Customs Brokerage**

**Power of Attorney for Customs and Forwarding Agent**

IRS/EIN No. \_\_\_\_\_  
Social Security No. \_\_\_\_\_  
Customs Assigned No. \_\_\_\_\_

- Check appropriate box  
 Individual  
 Partnership  
 Corporation  
 Sole Proprietorship  
 Limited Liability Company  
 Limited Liability Partnership

KNOW ALL MEN BY THESE PRESENTS:

That \_\_\_\_\_, doing business as a \_\_\_\_\_  
(Full name of person, partnership, corporation, or sole proprietorship) (corporation, individual, sole proprietorship, partner)

under the laws of the State of \_\_\_\_\_, residing or having a principal place of business at \_\_\_\_\_,

Hereby constitutes and appoints LISA RAGAN CUSTOMS BROKERAGE its heirs and assigns, its officers, employees and/or specifically authorized agents, to act for and on its behalf as a true and lawful agent and attorney of the grantor for and in the name, place and stead of said grantor, from this date, in the United States (the "territory") either in writing, electronically, or by other authorized means, to:

Make, endorse, sign, declare, or swear to any customs entry, withdrawal, declaration, certificate, bill of lading, carnet, shipper's export declaration, commercial invoice, insurance certificate, draft or any other document(s) required by law or regulation in connection with the exportation, importation or transportation of any merchandise in or through the customs territory, shipped or consigned by or to said grantor;

Perform any act or condition which may be required by law or regulation of the Department of Commerce, Department of Treasury, Census Bureau or any other governmental agency in connection with such merchandise deliverable to or from said grantor; to receive or ship any merchandise;

Make endorsements on bills of lading conferring authority to transfer title; make entry or collect drawback; and to make, sign, declare, or swear to any statement or certificate required by law or regulation for drawback purposes, regardless of whether such document is intended for filing with U.S. Customs and Border Protection:

Sign, seal, and deliver for any as the act of said grantor any bond required by law or regulation in connection with the entry or withdrawal of imported merchandise or merchandise exported with or without benefit of drawback or in connection with the entry, clearance, lading, unloading or navigation of any vessel or other means of conveyance owned or operated by said grantor, and any and all bonds which may be voluntarily given and accepted under applicable laws and regulations, consignee's and owner's declarations provided for in section 485, Tariff Act of 1930, as amended, or affidavits or statements in connection with the entry of merchandise;

Sign and swear to any document and to perform any act that may be necessary or required by law or regulation in connection with the entering, clearing, lading, unloading, or operation of any vessel or other means of conveyance owned or operated by said grantor;

Authorize other Customs Brokers duly licensed within the territory to act as grantor's agent; to receive, endorse and collect checks issued for Customs duty refunds in grantor's name drawn on the Treasurer of the United States or otherwise on behalf of grantor, if the grantor is a nonresident of the Territory, to accept service of process on behalf of the grantor. Grantor acknowledges receipt of LISA RAGAN CUSTOMS BROKERAGE Terms and Conditions of Service governing all transactions between the Parties; and we waive the right to receive direct billing(s) from the appointed customs broker(s) of LISA RAGAN CUSTOMS BROKERAGE.

And generally to transact Customs business, including filing of claims or protests under Section 514 of the Tariff Act of 1930, or pursuant to other laws of the Territories, in which said grantor is or may be concerned or interested and which may properly be transacted or performed by agent and attorney;

Giving to said agent and attorney full power and authority to do anything whatever requisite and necessary to be done in the premises as fully as said grantor could do if present and acting, hereby ratifying and confirming all that the said agent and attorney shall lawfully do by virtue of these presents;

The Exporter/Importer hereby certified that all statements and information contained in the documentation provided to the Customs House Broker/Forwarding Agent relating to the exportation/importation are true and correct. Furthermore, the Exporter/Importer understands that civil and criminal penalties may be imposed for making false or fraudulent statements or for the violation of any United States laws or regulations on an exportation/importation.

This power of attorney is to remain in full force and effect until revocation in writing is duly given and received by Lisa Ragan Customs Brokerage. (If the donor of this power of attorney is a partnership or LLP, the said power shall in no case have any force or effect in the Territory after the expiration of two (2) years from the date of its execution). If Grantor is a LLC, the signatory certifies that he/she has full authority to execute this power on behalf of the Grantor. If Grantor is a Partnership or LLP, a copy of the partnership agreement must be submitted along with this form.

Grantor hereby acknowledges receipt of LISA RAGAN CUSTOMS BROKERAGE, its heirs and assigns, Terms and Condition of Service.

IN WITNESS WHEREOF, the said \_\_\_\_\_ caused  
(full name of company)

these presents to be sealed and signed: (Signature) \_\_\_\_\_

Printed Name of Signatory \_\_\_\_\_ Phone: \_\_\_\_\_

(Capacity) \_\_\_\_\_ (Date) \_\_\_\_\_

Email address: \_\_\_\_\_

**Capacity must be: PRESIDENT, VICE PRESIDENT, TREASURER OR SECRETARY if a corporation**

WITNESS \_\_\_\_\_

Pursuant to the Customs Regulations 111.29(b), if you are the importer of record, payment to the broker will not relieve you of liability for Customs charges (duties, taxes, or other debts owed Customs) in the event the charges are not paid by the broker. Therefore, if you pay by check, Customs charges may be paid with a separate check made payable to the U.S. Customs Service, which shall be delivered to Customs by the broker. Importers

**INDIVIDUAL OR PARTNERSHIP CERTIFICATION**

CITY \_\_\_\_\_  
COUNTY \_\_\_\_\_  
STATE \_\_\_\_\_

On this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_, personally appeared before me \_\_\_\_\_  
residing at \_\_\_\_\_, personally known or sufficiently identified to  
me, who certifies that \_\_\_\_\_ (is) (are) the individual(s) who executed  
the foregoing instrument.

\_\_\_\_\_  
(Notary Public)

**Corporate Certification**

(To be made by an officer other than the one who executes the power of attorney)

I, \_\_\_\_\_, certify that I am the \_\_\_\_\_  
of \_\_\_\_\_, organized under the laws of the State of \_\_\_\_\_  
that \_\_\_\_\_, who signed this power of attorney on behalf of the donor, is the \_\_\_\_\_  
of said corporation; and that said power of attorney was duly signed, and attested for and in behalf of said corporation by authority of its governing body as  
the same appears in a resolution of the Board of Directors passed at a regular meeting held on the \_\_\_\_\_ day of \_\_\_\_\_ now  
in my possession or custody I further certify that the resolution is in accordance with the articles of incorporation and by laws of said corporation.  
IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of said corporation, at the City of \_\_\_\_\_  
this \_\_\_\_\_ day of \_\_\_\_\_. I further certify that the resolution is in accordance with the articles of incorporation and bylaws of  
said corporation.

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

If the corporation has no corporate seal, the fact shall be stated, in which case a scroll or adhesive shall appear in the appropriate designated place.

Customs powers of attorney of residents (including resident corporations) shall be without power of substitution except for the purpose of executing shipper's export declarations. However, a power of attorney executed in favor of a licensed customs broker may specify that the power of attorney is granted to the customs broker to act through any of its licensed officers or any employee specifically authorized to act for such customs broker by power of attorney.

If you are the importer of record, payment to the broker will not relieve you of liability for Customs charges (duties, taxes or other debts owed Customs) in the event the charges are not paid by the broker. Therefore, if you pay by check, Customs charges may be paid with a separate check payable to the "U.S. Customs Service" which shall be delivered to Customs by the broker.

Importers who wish to utilize this procedure must contact our office in advance to arrange timely receipt of duty checks

## **Cargo Classification Inquiry**

Please clearly answer the below questions for classification purposes if not clearly stated on your commercial documents. This information is used to properly classify your goods with United States Customs for duty purposes. Failure to do so, may result in less than accurate duty rates and delay in shipment processing time. If you have specific classifications that you would prefer we use for classification, please list them in response to the third question below. We thank you for your cooperation.

1. What material is are the commodities being imported made from?
2. What is the intended use of the commodities being imported?
3. Do you have a specific classification you prefer for your commodities?

# POA INSTRUCTIONS

## Power of Attorney for Customs and Forwarding Agent

IRS/EIN No. \_\_\_\_\_ (Block 1)  
Social Security No. \_\_\_\_\_ (Block 1)  
Customs Assigned No. \_\_\_\_\_ (Block 1)

One box **MUST** be checked  
Check appropriate box  
 Individual  
 Partnership  
 Corporation  
 Sole Proprietorship  
 Limited Liability Company  
 Limited Liability Partnership

### KNOW ALL MEN BY THESE PRESENTS:

That \_\_\_\_\_ (Block 2), doing business as a \_\_\_\_\_ (Block 3)  
(Full name of person, partnership, corporation, or sole proprietorship) (corporation, individual, sole proprietorship, partner)

under the laws of the State of \_\_\_\_\_ (Block 4), residing or having a principal place of business at \_\_\_\_\_ (Block 5)

Hereby constitutes and appoints LISA RAGAN CUSTOMS BROKERAGE, its heirs and assigns, its officers, employees and/or specifically authorized agents, to act for and on its behalf as a true and lawful agent and attorney of the grantor for and in the name, place and stead of said grantor, from this date, in the United States (the "territory") either in writing, electronically, or by other authorized means, to:

Make, endorse, sign, declare, or swear to any customs entry, withdrawal, declaration, certificate, bill of lading, carnet, shipper's export declaration, commercial invoice, insurance certificate, draft or any other document(s) required by law or regulation in connection with the exportation, importation or transportation of any merchandise in or through the customs territory, shipped or consigned by or to said grantor;

Perform any act or condition which may be required by law or regulation of the Department of Commerce, Department of Treasury, Census Bureau or any other governmental agency in connection with such merchandise deliverable to or from said grantor; to receive or ship any merchandise;

Make endorsements on bills of lading conferring authority to transfer title; make entry or collect drawback; and to make, sign, declare, or swear to any statement or certificate required by law or regulation for drawback purposes, regardless of whether such document is intended for filing with Customs;

Sign, seal, and deliver for any as the act of said grantor any bond required by law or regulation in connection with the entry or withdrawal of imported merchandise or merchandise exported with or without benefit of drawback or in connection with the entry, clearance, lading, unloading or navigation of any vessel or other means of conveyance owned or operated by said grantor, and any and all bonds which may be voluntarily given and accepted under applicable laws and regulations, consignee's and owner's declarations provided for in section 486, Tariff Act of 1930, as amended, or affidavits or statements in connection with the entry of merchandise;

Sign and swear to any document and to perform any act that may be necessary or required by law or regulation in connection with the entering, clearing, lading, unloading, or operation of any vessel or other means of conveyance owned or operated by said grantor;

Authorize other Customs Brokers duly licensed within the territory to act as grantor's agent; to receive, endorse and collect checks issued for Customs duty refunds in grantor's name drawn on the Treasurer of the United States or otherwise on behalf of grantor, if the grantor is a nonresident of the Territory, to accept service of process on behalf of the grantor. Grantor acknowledges receipt of LISA RAGAN CUSTOMS BROKERAGE Terms and Conditions of Service governing all transactions between the Parties, and we waive the right to receive direct billing(s) from the appointed customs broker(s) of LISA RAGAN CUSTOMS BROKERAGE

And generally to transact Customs business, including filing of claims or protests under Section 514 of the Tariff Act of 1930, or pursuant to other laws of the Territories, in which said grantor is or may be concerned or interested and which may properly be transacted or performed by agent and attorney;

Giving to said agent and attorney full power and authority to do anything whatever requisite and necessary to be done in the premises as fully as said grantor could do if present and acting, hereby ratifying and confirming all that the said agent and attorney shall lawfully do by virtue of these presents;

The Exporter/Importer hereby certifies that all statements and information contained in the documentation provided to the Customs House Broker/Forwarding Agent relating to the exportation/importation are true and correct. Furthermore, the Exporter/Importer understands that civil and criminal penalties may be imposed for making false or fraudulent statements or for the violation of any United States laws or regulations on an exportation/importation.

This power of attorney is to remain in full force and effect until revocation in writing is duly given and received by the Port Director of Customs. (If the donor of this power of attorney is a partnership or LLP, the said power shall in no case have any force or effect in the Territory after the expiration of two (2) years from the date of its execution). If Grantor is a LLC, the signatory certifies that he/she has full authority to execute this power on behalf of the Grantor. If Grantor is a Partnership or LLP, a copy of the partnership agreement must be submitted along with this form.

Grantor hereby acknowledges receipt of LISA RAGAN CUSTOMS BROKERAGE, its heirs and assigns, Terms and Condition of Service.

IN WITNESS WHEREOF, the said \_\_\_\_\_ (Block 6) \_\_\_\_\_ caused  
(full name of company)

these presents to be sealed and signed: (Signature) \_\_\_\_\_ (Block 7) \_\_\_\_\_

(Capacity) \_\_\_\_\_ (Block 8) \_\_\_\_\_ (Date) \_\_\_\_\_ (Block 9) \_\_\_\_\_  
Capacity must be: PRESIDENT, VICE PRESIDENT, TREASURER OR SECRETARY if a corporation

WITNESS \_\_\_\_\_

Pursuant to the Customs Regulations 111.29(b), if you are the importer of record, payment to the broker will not relieve you of liability for Customs charges (duties, taxes, or other debts owed Customs) in the event the charges are not paid by the broker. Therefore, if you pay by check, Customs charges may be paid with a separate check made payable to the U.S. Customs Service, which shall be delivered to Customs by the broker. Importers who wish to utilize this procedure must contact our office in advance to arrange timely receipt of duty checks.

## LISA RAGAN CUSTOMS BROKERAGE

### Instructions for Completion of Power of Attorney

- Block 1      IRS/EIN No. is the company Federal I.D. Number,  
Social Security No. is used in this block if the importer is an individual  
Customs Assigned No. is used in this block if the importer does not have a Federal I.D.  
Number or a Social Security Number.
- Block 2      Name of importing company or individual. If the company is a partnership, LLC or LLP,  
per CFR 141.39(a)(2), list the names of all partners and submit a copy of the partnership  
agreement.
- Block 3      Fill in this block whether the importer is doing business as a cooperation, individual, sole  
proprietorship, partnership, LLC, or LLP.
- Block 4      Fill in this block the State where business is incorporated
- Block 5      Fill in this block the physical address of the importer of record. U.S. Customs will not  
accept a P.O. Box as a valid address.
- Block 6      Name of importing company, individual, sole proprietorship or partnership.
- Block 7      Signature of authorized person. If importer of record is a corporation the President, Vice  
President, Secretary or Treasurer is required to sign the Power of Attorney. Other  
signers must provide proof of authority to sign.
- Block 8      Print the name and fill in the Title of the person signing the Power of Attorney.
- Block 9      Fill in the date the Power of Attorney is being signed.

**Please note the following documents, in addition to a properly executed POA, should be received for certain identities:**

Individuals - drivers license & social security card or pass port

Partnerships - partnership agreement (Partnership POA's are only valid for 2 years from date of execution)

Foreign Importers - corporate certification

**Lisa Ragan Customs Brokerage**  
**Informed Compliance Questionnaire**

Name of Importer: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone No: \_\_\_\_\_

Importer Number: EIN Number: \_\_\_\_\_ SS Number: \_\_\_\_\_

Customs Assigned Number: \_\_\_\_\_

Bond Information: Bond Number: \_\_\_\_\_ Surety Code: \_\_\_\_\_

Amount: \_\_\_\_\_ Effective Date: \_\_\_\_\_

Description of Merchandise: \_\_\_\_\_

Country of Origin(s): \_\_\_\_\_

1. Are you a first time importer? Yes: \_\_\_\_\_ No: \_\_\_\_\_

2. Are you related to the supplier of your merchandise? Yes: \_\_\_\_\_ No: \_\_\_\_\_

3. Is your merchandise legally marked with the country of origin and any other marking requirements? Yes: \_\_\_\_\_ No: \_\_\_\_\_

4. Is your merchandise subject to any other government agencies? Please check as appropriate. Yes: \_\_\_\_\_ No: \_\_\_\_\_

FDA \_\_\_\_\_ EPA \_\_\_\_\_ FCC \_\_\_\_\_

DOT \_\_\_\_\_ ATF \_\_\_\_\_ CPSC \_\_\_\_\_

Tosca \_\_\_\_\_ F&W \_\_\_\_\_ Other \_\_\_\_\_

5. Is your merchandise subject to any quota or countervailing duty and/or anti-dumping action? Yes: \_\_\_\_\_ No: \_\_\_\_\_

6. Were the goods obtained pursuant to a purchase or agreement to purchase? Yes: \_\_\_\_\_ No: \_\_\_\_\_

7. Do you pay any buying, selling or royalty commission(s)? Yes: \_\_\_\_\_ No: \_\_\_\_\_

Do you pay other indirect payments? Yes: \_\_\_\_\_ No: \_\_\_\_\_

Do you provide any materials/molds/tools, engineering work/plans or sketches not included in the purchase price on the import invoice? Yes: \_\_\_\_\_ No: \_\_\_\_\_

8. Do your invoices reflect the actual price paid, correct quantity, description and country of origin of your imported merchandise? Yes: \_\_\_\_\_ No: \_\_\_\_\_

9. Does your company export any foreign goods they import and pay duties on? Yes: \_\_\_\_\_ No: \_\_\_\_\_

10. Do you have administrative rulings on your merchandise? Yes: \_\_\_\_\_ No: \_\_\_\_\_

11. Does any of your merchandise qualify for reduced duty rates under:

GSP \_\_\_\_\_ CBI \_\_\_\_\_ Nafta \_\_\_\_\_ Civil Aircraft \_\_\_\_\_

Andean Trade \_\_\_\_\_ US Goods Returned \_\_\_\_\_ US Goods Assembled or Repaired Abroad \_\_\_\_\_

If your merchandise is US Goods Returned, are the goods the growth, production and manufacture of the United States and are they being returned without having been advanced in value? Yes: \_\_\_\_\_ No: \_\_\_\_\_

Also, has no other drawback been claimed on the merchandise? Yes: \_\_\_\_\_ No: \_\_\_\_\_

12. Does your merchandise contain any unauthorized copyrighted or trademarked material? Yes: \_\_\_\_\_ No: \_\_\_\_\_

Certification: I have completed this questionnaire to the best of my knowledge and ability. I understand that the information contained herein will be used to prepare Customs entries on behalf of our company. Declarations made in error based upon this information are the responsibility of the importer of record.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

# LISA RAGAN CUSTOMS BROKERAGE

These terms and conditions of service constitute a legally binding contract between the "Company" and the "Customer". In the event the Company renders services and issues a document containing Terms and Conditions governing such services, the Terms and Conditions set forth in such other document(s) shall govern those services.

## 1. Definitions.

"Company" shall mean, LISA RAGAN CUSTOMS BROKERAGE, its subsidiaries, related companies, agents and/or representatives; "Customer" shall mean the person for which the Company is rendering service, as well as its principals, agents and/or representatives, including, but not limited to, shippers, importers, exporters, carriers, secured parties, warehousemen, buyers and/or sellers, shipper's agents, insurers and underwriters, break-bulk agents, consignees, etc. It is the responsibility of the Customer to provide notice and copy(s) of these terms and conditions of service to all such agents or representatives;

"Documentation" shall mean all information received directly or indirectly from Customer, whether in paper or electronic form;

"Ocean Transportation Intermediaries" ("OTI") shall include an "ocean freight forwarder" and a "non-vessel operating carrier";

"Third parties" shall include, but not be limited to, the following: "carriers, truckmen, cartmen, lightermen, forwarders, OTIs, customs brokers, agents, warehousemen and others to which the goods are entrusted for transportation, cartage, handling and/or delivery and/or storage or otherwise".

2. Company as agent. The Company acts as the "agent" of the Customer for the purpose of performing duties in connection with the entry and release of goods, post entry services, the securing of export licenses, the filing of export and security documentation on behalf of the Customer and other dealings with Government Agencies, or for arranging for transportation services or other logistics services in any capacity other than as a carrier.

## 3. Limitation of Actions.

(a) Unless subject to a specific statute or international convention, all claims against the Company for a potential or actual loss, must be made in writing and received by the Company, within 7 business days of the event giving rise to claim; the failure to give the Company timely notice shall be a complete defense to any suit or action commenced by Customer.

(b) All suits against Company must be filed and properly served on Company as follows: (i) For claims arising out of ocean transportation, within 1 year from the date of the loss; For claims arising out of air transportation, within 2 years from the date of the loss; For claims arising out of the preparation and/or submission of an import entry(s), within 30 days from the date of liquidation of the entry(s); For any and all other claims of any other type, within 2 years from the date of the loss or damage.

4. No Liability For The Selection or Services of Third Parties and/or Routes. Unless services are performed by persons or firms engaged pursuant to express written instructions from the Customer, Company shall use reasonable care in its selection of third parties, or in selecting the means, route and procedure to be followed in the handling, transportation, clearance and delivery of the shipment; advice by the Company that a particular person or firm has been selected to render services with respect to the goods, shall not be construed to mean that the Company warrants or represents that such person or firm will render such services nor does Company assume responsibility or liability for any actions(s) and/or inaction(s) of such third parties and/or its agents, and shall not be liable for any delay or loss of any kind, which occurs while a shipment is in the custody or control of a third party or the agent of a third party; all claims in connection with the Act of a third party shall be brought solely against such party and/or its agents; in connection with any such claim, the Company shall reasonably cooperate with the Customer, which shall be liable for any charges or costs incurred by the Company.

5. Quotations Not Binding. Quotations as to fees, rates of duty, freight charges, insurance premiums or other charges given by the Company to the Customer are for informational purposes only and are subject to change without notice; no quotation shall be binding upon the Company unless the Company in writing agrees to undertake the handling or transportation of the shipment at a specific rate or amount set forth in the quotation and payment arrangements are agreed to between the Company and the Customer.

## 6. Reliance On Information Furnished.

Customer acknowledges that it is required to review all documents and declarations prepared and/or filed with U.S. Customs & Border Protection, other Government Agency and/or third parties, and will immediately advise the Company of any errors, discrepancies, incorrect statements, or omissions on any declaration or other submission filed on Customer's behalf; in preparing and submitting customs entries, export declarations, applications, security filings, documentation and/or other required data, the Company relies on the correctness of all documentation, whether in written or electronic format, and all information furnished by Customer; Customer shall use reasonable care to ensure the correctness of all such information and shall indemnify and hold the Company harmless from any and all claims asserted and/or liability or losses suffered by reason of the Customer's failure to disclose information or any incorrect, incomplete or false statement by the Customer or its agent, representative or contractor upon which the Company reasonably relied. The Customer agrees that the Customer has an affirmative non-delegable duty to disclose any and all information required to import, export or enter the goods.

7. Declaring Higher Value To Third Parties. Third parties to whom the goods are entrusted may limit liability for loss or damage; the Company will request excess valuation coverage only upon specific written instructions from the Customer, which must agree to pay any charges therefore; in the absence of written instructions or the refusal of the third party to agree to a higher declared value, at Company's discretion, the goods may be tendered to the third party, subject to the terms of the third party's limitations of liability and/or terms and conditions of service.

8. Insurance. Unless requested to do so in writing and confirmed to Customer in writing, Company is under no obligation to procure insurance on Customer's behalf; in all cases, Customer shall pay all premiums and costs in connection with procuring requested insurance.

## 9. Disclaimers; Limitation of Liability.

(a) Except as specifically set forth herein, Company makes no express or implied warranties in connection with its services;

(b) In connection with all services performed by the Company, Customer may obtain additional liability coverage, up to the actual or declared value of the shipment or transaction, by requesting such coverage and agreeing to make payment therefor, which request must be confirmed in writing by the Company prior to rendering services for the covered transaction(s).

(c) In the absence of additional coverage under (b) above, the Company's liability shall be limited to the following: where the claim arises from activities other than those relating to customs business, \$50.00 per shipment or transaction, or where the claim arises from activities relating to "Customs business," \$50.00 per entry or the amount of brokerage fees paid to Company for the entry, whichever is less;

(d) In no event shall Company be liable or responsible for consequential, indirect, incidental, statutory or punitive damages, even if it has been put on notice of the possibility of such damages, or for the acts of third parties.

10. Advancing Money. All charges must be paid by Customer in advance unless the Company agrees in writing to extend credit to customer; the granting of credit to a Customer in connection with a particular transaction shall not be considered a waiver of this provision by the Company.

11. Indemnification/Hold Harmless. The Customer agrees to indemnify, defend, and hold the Company harmless from any claims and/or liability, fines, penalties and/or attorneys' fees arising from the importation or exportation of customer's merchandise and/or any conduct of the Customer, including but not limited to the inaccuracy of entry, export or security data supplied by Customer or its agent or representative, which violates any Federal, State and/or other laws, and further agrees to indemnify and hold the Company harmless against any and all liability, loss, damages, costs, claims, penalties, fines and/or expenses, including but not limited to reasonable attorney's fees, which the Company may hereafter incur, suffer or be required to pay by reason of such claims; in the

event that any claim is made or proceeding is brought against the Company, it shall give notice in writing to the Customer by mail at its address on file with the Company.

12. C.O.D. or Cash Collect Shipments. Company shall use reasonable care regarding written instructions relating to "Cash/Collect on Deliver (C.O.D.)" shipments, bank drafts, cashier's and/or certified checks, letter(s) of credit and other similar payment documents and/or instructions regarding collection of monies but shall not have liability if the bank or consignee refuses to pay for the shipment.

13. Costs of Collection. In any dispute involving monies owed to Company, the Company shall be entitled to all costs of collection, including reasonable attorney's fees and interest at

5% per annum or the highest rate allowed by law, whichever is less unless a lower amount is agreed to by Company.

14. General Lien and Right To Sell Customer's Property.

Company shall have a general and continuing lien on any and all property of Customer coming into Company's actual or constructive possession or control for monies owed to Company with regard to the shipment on which the lien is claimed, a prior shipment(s) and/or both;

Company shall provide written notice to Customer of its intent to exercise such lien, the exact amount of monies due and owing, as well as any on-going storage or other charges; Customer shall notify all parties having an interest in its shipment(s) of Company's rights and/or the exercise of such lien.

Unless, within thirty days of receiving notice of lien, Customer posts cash or letter of credit at sight, or, if the amount due is in dispute, an acceptable bond equal to 110% of the value of the total amount due, in favor of Company, guaranteeing payment of the monies owed, plus all storage charges accrued or to be accrued, Company shall have the right to sell such shipment(s) at public or private sale or auction and any net proceeds remaining thereafter shall be refunded to Customer.

15. No Duty To Maintain Records For Customer. Customer acknowledges that pursuant to Sections 508 and 509 of the Tariff Act, as amended, (19 USC §1508 and 1509) it has the duty and is solely liable for maintaining all records required under the Customs and/or other Laws and Regulations of the United States; unless otherwise agreed to in writing, the Company shall only keep such records that it is required to maintain by Statute(s) and/or Regulation(s), but not act as a "recordkeeper" or "recordkeeping agent" for Customer.

16. Obtaining Binding Rulings, Filing Protests, etc. Unless requested by Customer in writing and agreed to by Company in writing, Company shall be under no obligation to undertake any pre- or post Customs release action, including, but not limited to, obtaining binding rulings, advising of liquidations, filing of petition(s) and/or protests, etc.

17. Preparation and Issuance of Bills of Lading. Where Company prepares and/or issues a bill of lading, Company shall be under no obligation to specify thereon the number of pieces, packages and/or cartons, etc.; unless specifically requested to do so in writing by Customer or its agent and Customer agrees to pay for same, Company shall rely upon and use the cargo weight supplied by Customer.

18. No Modification or Amendment Unless Written. These terms and conditions of service may only be modified, altered or amended in writing signed by both Customer and Company; any attempt to unilaterally modify, alter or amend same shall be null and void.

19. Compensation of Company. The compensation of the Company for its services shall be included with and is in addition to the rates and charges of all carriers and other agencies selected by the Company to transport and deal with the goods and such compensation shall be exclusive of any brokerage, commissions, dividends, or other revenue received by the Company from carriers, insurers and others in connection with the shipment. On ocean exports, upon request, the Company shall provide a detailed breakout of the components of all charges assessed and a true copy of each pertinent document relating to these charges. In any referral for collection or action against the Customer for monies due the Company, upon recovery by the Company, the Customer shall pay the expenses of collection and/or litigation, including a reasonable attorney fee.

20. Force Majeure. Company shall not be liable for losses, damages, delays, wrongful or missed deliveries or nonperformance, in whole or in part, of its responsibilities under the Agreement, resulting from circumstances beyond the control of either Company or its sub-contractors, including but not limited to: (i) acts of God, including flood, earthquake, storm, hurricane, power failure or other natural disaster; (ii) war, hijacking, robbery, theft or terrorist activities; (iii) incidents or deteriorations to means of transportation, (iv) embargoes, (v) civil commotions or riots, (vi) defects, nature or inherent vice of the goods; (vii) acts, breaches of contract or omissions by Customer, Shipper, Consignee or anyone else who may have an interest in the shipment, (viii) acts by any government or any agency or subdivision thereof, including denial or cancellation of any import/export or other necessary license; or (ix) strikes, lockouts or other labor conflicts.

21. Severability. In the event any Paragraph(s) and/or portion(s) hereof is found to be invalid and/or unenforceable, then in such event the remainder hereof shall remain in Full force and effect. Company's decision to waive any provision herein, either by conduct or otherwise, shall not be deemed to be a further or continuing waiver of such provision or to otherwise waive or invalidate any other provision herein.

22. Governing Law; Consent to Jurisdiction and Venue. These terms and conditions of service and the relationship of the parties shall be construed according to the laws of the State of Georgia without giving consideration to principles of conflict of law.

Customer and Company irrevocably consent to the jurisdiction of the United States District Court and the State courts of Georgia; agree that any action relating to the services performed by Company, shall only be brought in said courts; consent to the exercise of in personam jurisdiction by said courts over it, and further agree that any action to enforce a judgment may be instituted in any jurisdiction.